

CONVITO COVID DINING POLICIES

FALL 2020

Please be understanding when these rules are mentioned to you as a reminder.

DISTANCING/HEALTH

- Customers are required to wear a face covering over the mouth and nose securely when entering our premises (inside & out) UNLESS you are sitting down to eat & drink. Please put on a mask when interacting with staff. Customers are required to wear a mask everywhere, even in the restrooms.
- PLEASE remain 6 feet apart from our employees & hosts as much as possible.
- ALL guests should self check & evaluate their symptoms before arriving.
- Our staff follows ALL the CDC guidelines to keep our employees, customers, cafe & market area sanitary; wiping down doors, chairs, tables & all touched surfaces very often, limiting capacity, spacing tables 6 ft apart, wearing gloves & masks, washing hands & monitoring employees' health daily.

TABLES/MENUS/PAYMENTS

- Lunch tables have a limit of 60-75 minutes, Dinner tables 75-90 minutes. This allows proper time to sanitize & our business will be able to thrive.
- If the weather changes, you will be given bags/containers to pack your items to go (we even have cups for drinks)
- We will not be pre-setting our tables with anything on them, please ask for any item you may need.
- We have a QR code for contactless dining, as well as contactless payment.

RESERVATIONS

- Email convitomanager@gmail.com (with confirmation) or phone us at 847-251-3654 (between 11-7). If you use OPEN TABLE, find CONVITO within OPEN TABLE & click on our restaurant specifically.
- When making a reservation, please specify whether you'd like to dine inside or outside patio or tent. We cannot switch/guarantee upon arrival due to changes in the weather as we cannot double book tables, but we will do our best to honor it.
- Parties are restricted to Tables of 6. We may be able to accommodate tables of 7-10 upon request.
- We reserve the right to cancel your reservation because of something unexpected.
- Please let us know if you cannot make your reservation, as we have limited seating.

CONVITO COVID MARKET POLICIES

FALL 2020

Please be understanding when these rules are mentioned to you as a reminder.

DISTANCING/HEALTH

- Customers are required to wear a face covering over the mouth and nose securely when entering our premises and must remain on the **entire time** in the market or restrooms.
- PLEASE remain 6 feet apart from our staff and other customers as much as possible.
- Our staff follows ALL the CDC guidelines to keep our employees, customers, cafe & market area sanitary; wiping down doors, handles & highly touched surfaces very often, wearing face coverings, gloves when touching food, or one-time use gloves or sanitizer at the register & masks, washing hands & monitoring employees' health daily.

REGISTER/PAYMENTS

- We have contactless payment available at our register.
- We have sanitizer available at host & register area.
- We have apple pay/tap pay available.

CURBSIDE/DELIVERY

- You can place an order online, or call 847.251.3654 to place an order.
- Please be patient if you need us to have a long call to place your order, we may have to call you back.
- We try to keep our online ordering up to date, so you can browse our menus or online ordering before calling to save time.
- Call 847.251.3654 when you arrive and tell us your car and where you are parked, and we will bring out your order and place it in your car per your preference.
- We offer delivery through Door Dash, Uber Eats & Grub Hub, but also can offer our own staff to deliver if you give us notice.